



Techniseal DriBond – Limited System Lifetime Warranty

What Does This Limited System Lifetime Warranty Cover? This warranty covers all residential installations and commercial installations subject to light traffic that are within the scope of the terms set forth below. TECHNISEAL, having no control over the use of this Product, does not guarantee finished work. TECHNISEAL warrants that its Product or System will be free from manufacturing defects and will not break down or deteriorate under normal usage when installed in accordance with (a) our technical data sheets and other written instructions in effect on the date of its application or installation, (b) applicable building codes and regulations, and (c) standard industry practices. For purposes of this warranty, a “System” is a group of TECHNISEAL products that is used together in the same installation including DriBond®, BorderBond® and recommended paver or tile that are within specs. It is the sole responsibility of the installer, general contractor, architect of record, or owner, as a condition of warranty coverage, to determine the suitability and compatibility of our Product or System for the intended use before installing the Product or System. No representation, promise, pre-approval, affirmation, statement, or demonstration by any employee or agent of TECHNISEAL shall modify or supersede the terms of this warranty.

How Long Does Coverage Last? This limited system lifetime warranty lasts so long as the job installation remains unchanged by the original owner and is none transferable. This constitutes your entire warranty for the Product or System purchased. To the extent permitted by law, all other warranties, including, but not limited to, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. ANY IMPLIED WARRANTIES ARISING BY OPERATION OF LAW ARE LIMITED IN DURATION TO THE TERM OF THIS EXPRESS LIMITED WARRANTY, but some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty: (a) shall commence on the date of purchase of our Product or System and shall end as specified in this warranty; (b) is limited to the original owner and is non-transferable; (c) replaces all previous warranties; (d) applies only to a full System of specified TECHNISEAL products used on the installation; (e) applies so long as the Products or System remains unchanged from its initial installation; and (f) applies only to product purchased and installed within the United States on or after **April 15th, 2018**. The substitution of a product being part of the system while void this warranty. **THE TERM “LIFETIME” MEANS FOR SO LONG AS THE JOB INSTALLATION REMAINS UNCHANGED BY THE ORIGINAL OWNER.**

What Does This Warranty Not Cover? TECHNISEAL will not be liable for damage or loss resulting from the following: structural failure; inadequate surface or sub-surface; improper preparation of concrete or substrate; Acts of God, including, but not limited to hurricane, flooding, earthquake, or other types of natural disasters; product misuse or abuse; failure to comply with our technical data sheets or other written instructions, applicable building codes or regulations, or standard industry practices; efflorescence and shading inherent in all

cementitious products; surface or substrate moisture or damage; wear and tear from normal usage; cracking due to structural movement, excessive deflection, or other failure of the substrate; and failure to store, use, install, cure, or maintain the product in strict accordance with our specifications and instructions.

What Will TECHNISEAL Do to Address Problems? If our products or System is proven defective within this warranty, TECHNISEAL will provide replacement product for only the specific portion of the original installation requiring replacement. For System installations, TECHNISEAL also will reimburse your reasonable and substantiated labor costs only for that specific portion of the original installation requiring replacement due to a proven defect in our product, not to exceed the original cost per sq ft. TECHNISEAL cannot guarantee an exact match to a specific tile or stone used for the initial installation. Efflorescence is a normal occurrence with cementitious products and is not a defect. This shall be your sole and exclusive remedy. IN NO EVENT SHALL TECHNISEAL BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF SALES OR PROFITS; BUSINESS INTERRUPTION OR DOWNTIME; INCREASED EXPENSE OF OPERATION; DAMAGE TO OTHER MATERIALS OR PROPERTY; OR LOSS OF USE OF PROPERTY. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

How Do I Get Warranty Service? Within fifteen (15) days after discovering an alleged manufacturing defect in our Products or System, you must contact TECHNISEAL at service@techniseal.com or in writing at the following address:

TECHNISEAL
300, Avenue Liberte
Candiac, Quebec
CANADA J5R 6X1
Attn: Technical Services

Include with your notice of claim (a) a brief description of the alleged defect, (b) a set of pictures, (c) the lot number printed on the bag, and (d) any sales receipt, invoice, or other proof of purchase. TECHNISEAL shall have the right, but not the obligation, to inspect, test, and obtain samples at the installation that is the subject of a warranty claim, or to retain a third party to perform such services for it, in order to evaluate the validity of the claim. Any repair or replacement of allegedly defective product before TECHNISEAL has performed its evaluation shall render this warranty null and void. For additional information about our products and warranties, please call 1-800-465-SEAL or visit our web site at techniseal.com.

Note that this warranty gives you specific legal rights, and you also may have other rights which vary from state to state.